



LIFT HIT DIGITAL FAULT REPORT

Today's Date: _____ Date received by DLS: _____
 Dealer/Customer Name: _____ Date sent for repair: _____ Date repair quote rec'd _____
 Address: _____ Date repair quote sent to Dealer/Customer: _____
 Phone: _____ Date repair initiated: _____
 Dealer Affiliation: _____ Date repair completed: _____
 Date of Lift Purchase: _____ Date product returned to Dealer/Customer: _____
 Is Product Under Lift Disc Play Extended Warranty? _____ DLS PO# _____
 DLS Project # _____
 Production Code: _____ Serial number: _____

CHECK APPROPRIATE ITEM TO INDICATE REPAIR NEEDS

HIT 1/ HIT 5/ BAR 1/ BAR 2/ Other: _____
 Fault after installation/ Fault later, usage since _____

LCD unit

LCD broken
 LCD incorrectly positioned
 Faulty figures display
 No / partly only back light
 New LCD unit fitted

CD Module number

Porthole wrongly inserted (E 1 fault)
 Magnet at porthole absent (E 1 fault)
 Reed switch at CD module defective (E 1 fault)
 CD Module defective (E 2 fault)
 CD Module defective (E 3 fault)
 CD Module other defect (no E shown)
 Lens cleaned
 CD Module number _____

Push buttons and LCD window

Scratched
 Button forward/reverse/louder/softer is dead replaced with _____
 Button switch cable repaired (for more CD modules use this form also)
 New push button switch assembly fitted

Power supply unit

Defective / Missing
 Wrong mains cable
 Mains cable missing
 Replaced missing/defective parts

Casing

Damaged
 Mounting bracket missing / damaged
 Cable housing missing / damaged
 Headset rest bar missing / damaged

Control units

Headset won't start/stop player Control unit number _____ replaced
 Amplifier for one/ both headsets defective with _____

Replaced missing parts Return To:

Logistics & Project
 Management Supervisor
 fax:800-747-7644
 phone:800-243-0464